**COVID-19 Coronavirus**

**Contingency Plan**

**Our Commitment to Customer Service:**

During this time of National Emergency due to the COVID-19 Coronavirus, you can rest assured that Custom Chemical Formulators Inc. is doing everything possible to maintain the supply stream of our products. As manufacturers and distributors of hand sanitizers, anti-bacterial / anti-microbial hand soaps, and surface disinfectants, we and our people are committed to fully responding during this National Emergency. We are also committed to meeting our loyal customers needs. We are running extended shifts in order to keep up with the demand of our ongoing business as well as this emergent situation. We appreciate your patience and flexibility if we are unable to meet any last-minute change orders or rush requests. We will do everything we can to be as responsive as possible.

**What Custom Chemical Formulators Inc. is currently doing:**

* Providing disinfectant and hand sanitizer to all employees for use in workspaces and while at home
* Deferring all non-essential onsite appointments, opting for web conferences and conference calls
* Extending manufacturing hours to meet the rapid increase in demand for our products and manufacturing services. We are reviewing further extension of manufacturing hours to meet our customer’s needs.
* Preparing for non-production staff to work remotely bringing continuity to our administrative functions
* We recommend you place all orders through our customer service email address at

orders@customchem.com

**What our employees are currently doing:**

* Frequently washing their hands with soap and water for at least 20 seconds
* Regularly using hand sanitizer and wiping down work surfaces with disinfectant
* Avoiding touching their eyes, nose, or mouth with unwashed hands
* Avoiding close contact with people who are sick
* Avoiding shaking hands
* Staying home if they start to show any symptoms

We continue to monitor the situation to ensure the safety of our employees while maintaining the customer service level you depend on.

Gary Abel

Chief Operating Officer